

## 2006 VTDDC Survey Scores: Rating Scale Highlights

### *Background:*

As part of The VT Developmental Disabilities Council's (VTDDC) ongoing evaluation of state supports for people with developmental disabilities, a survey was disseminated to a variety of stakeholders in the state for disability issues. The purpose of the survey was to gather input from clients, parents, service providers and others regarding the present state of disability services in Vermont. Respondents were asked to rate the quality of services in a variety of different areas, using two different Likert scales. Their scores would range on most items from Not Good to Excellent, with the exception of two areas (Information and Funding), in which respondents rated the adequacy of services.

The following summary prioritizes the areas of need according to the survey results. Each category was ranked from the highest percentage of dissatisfaction to the lowest percentage. The percentage of dissatisfaction is defined as the sum of the lowest ratings. For the Information and Funding categories, the three lowest ratings were "sometimes", "seldom" and "never. For the remaining categories, the two lowest scores were "fair" and "not good" and "fair." Thus, the items at the top of each list were reported as the areas of greatest need by those completing the survey.

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► **Information & Funding Categories** – Ratings of Adequacy: Always, Mostly, Sometimes Seldom, Never,

1. *Funding for Needed Services and Supports*

- ◆ 59.3% of respondents reported that the funding for services was sometimes to never adequate.

2. *Information Available to People Seeking DD Services*

- ◆ 47.3% of respondents reported that the information about for services was sometimes to never adequate

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► **Remaining Categories** – Ratings of Quality: Excellent, Very Good, Okay, Fair, Not Good

1. *Transportation Supports*

- ◆ 53.2% of respondents reported that transportation supports were fair to not good..

2. *Housing Supports*

- ◆ 44.8% of respondents reported that housing supports were fair to not good.

3. *Community Supports*

- ◆ 37.8.0% of respondents reported that community supports were fair to not good.

4. *Special Education and Transition Services*

- ◆ 37% of respondents reported that special education and transition services were fair to not good.

5. *Quality Assurance*

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- ◆ 34.1% of respondents reported that quality assurance efforts were fair to not good.

### 6. *How Vermont is doing overall in including people.*

- ◆ 32.3% of respondents reported that overall Vermont is doing fair to not good.

### 7. *Jobs & Employment Supports*

- ◆ 32.1% of respondents reported that jobs and employment supports were fair to not good.

### 8. *Individualized Services*

- ◆ 32% of respondents reported that individualized services were fair to not good.

### 9. *Education about Civil and other Rights & Self-Advocacy*

- ◆ 30.7% of respondents reported that education about civil and other rights & self-advocacy was fair to not good.

### 10. *Early Intervention & Childcare*

- ◆ 25.4% of respondents reported that intervention and childcare supports were fair to not good.

### 11. *Advancing Rights*

- ◆ 25.4% of respondents reported that support for advancing rights was fair to not good.

### 12. *Healthcare Supports*

- ◆ 18% of respondents reported that healthcare supports were fair to not good.

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