

Vermont



# DESIGNATED AGENCIES a WORKFORCE

## at Risk

Vermont's **Designated and Specialized Services Agencies** are essential to Vermont's economy, safety net, and health reform efforts. They effectively serve Vermonters with complex health conditions, preventing unnecessary and costly care.

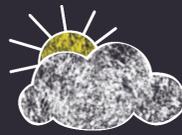
**But... Low Medicaid** reimbursement rates have reduced wages for the agencies' 13,000 direct care workers.

Today, there are more than 400 staff vacancies system-wide.

## Who uses a Designated Agency?



People with Developmental Disabilities



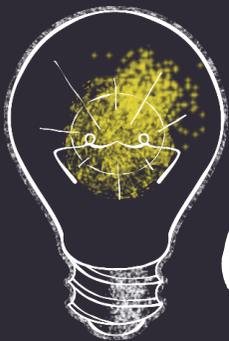
People improving their Mental Health



People recovering from Substance Use

## AGENCY COMPENSATION VS. EQUIVILANT STATE POSITIONS

When compared to the State, there is a substantial funding gap for Agency staff.



## What needs to Change?

DESIGNATED AND SPECIALIZED SERVICE WORKERS NEED A LIVABLE WAGE.

## Did you know?

The yearly staff turnover rate is **26%** and the yearly cost to train and replace staff is **\$4,675,840.**

To learn more about Vermont's Designated and Specialized Service Agency workers, and the impact of chronic underfunding, contact the Vermont Developmental Disabilities Council by phone: [802-828-1310](tel:802-828-1310) or email: [vtddc@vermont.gov](mailto:vtddc@vermont.gov)